

(or against?)

Smarter than smart?

# Physical and digital urban changes come together



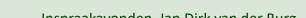




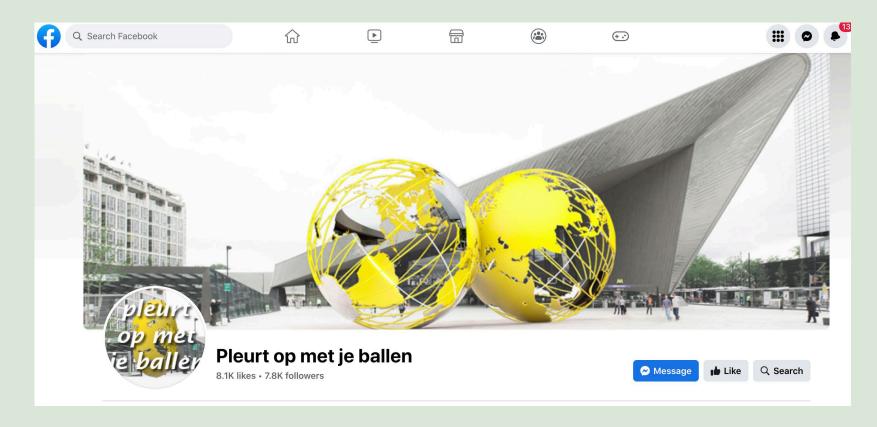
### For physical changes we have participation processes



Maquette Hamerkwartier, Gemeente Amsterdam



### There is a process for getting upset about physical changes

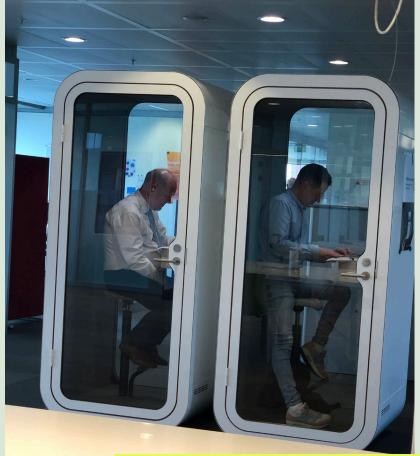


Yet we use questionable digital platforms for it

# About digital changes we are either impartial or in denial

" Well there's nothing I can do about it?





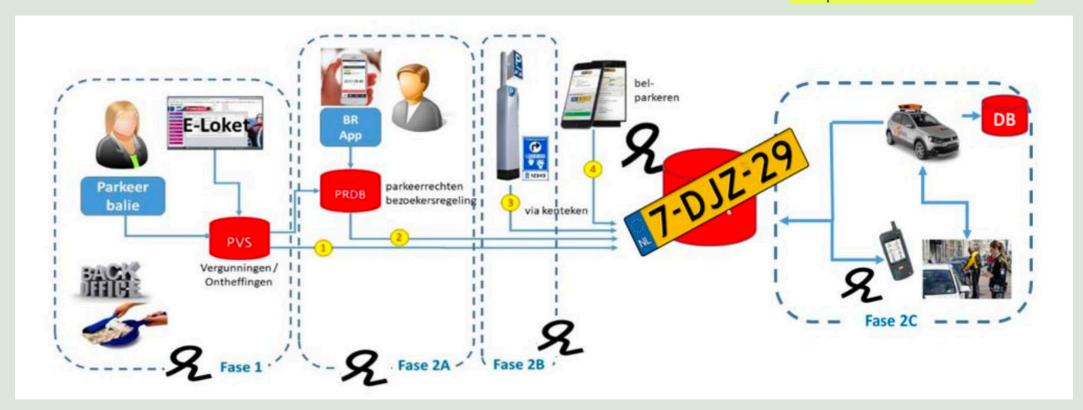
"We need to all come back to the office, and maybe even make this obligatory. "

" We just need to all agree to stop doing video calls. "

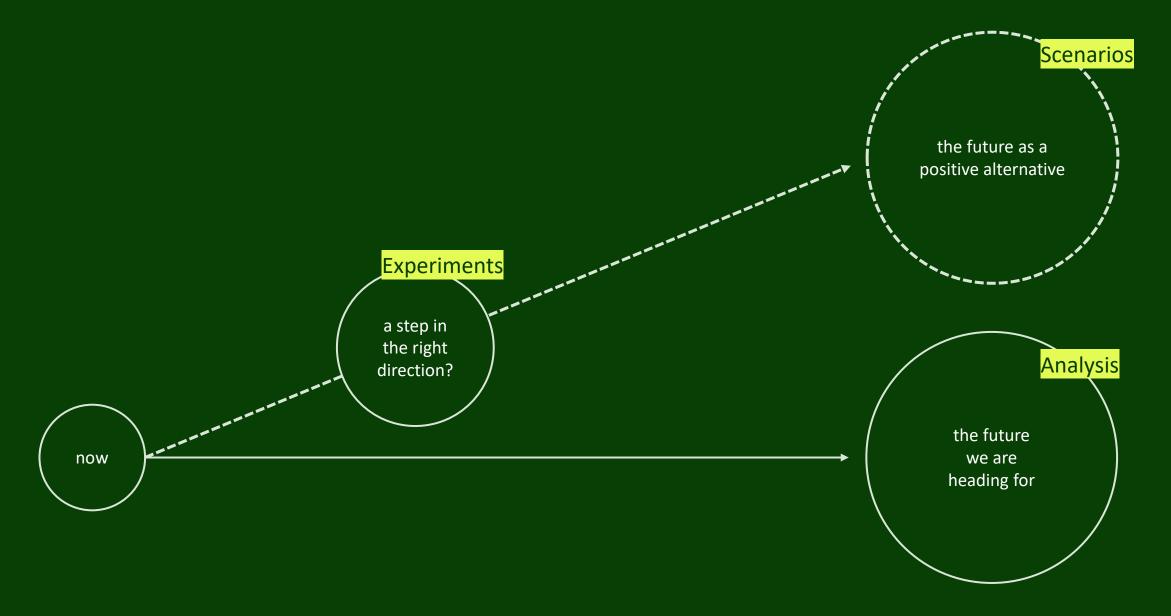
## There is no perspective on changing things collectively

there is no participatory process, design language or actionable skills

software architecture, but not quite an architectural model



## designing experiments



### **Experiments**





### **Experiments**





### participate in an experiment

6/10 Innofestival – Gemeente Amsterdam

Dutch Design Week – The smallest counter for the biggest challenges

Statement

There are many public servants who focus on participation processes around physical changes in the city.

Similar teams and processes should exist for digital services impacting public spaces in the city.